



# South Carolina Sales Office Who to Contact

## ABOUT US

Our team appreciates and delivers on every opportunity to serve proud and qualified Trane dealers and customers in the South Carolina market. Our support teams are here to serve you.



### Placing Residential Orders

Source

[803-740-7777](tel:803-740-7777) opt 2, opt 1

[mid-atlanticDOM@trane.com](mailto:mid-atlanticDOM@trane.com)

7:30 AM - 5:00PM



### QuikFix / NEXT Team

[qfmbox.stlouiscc@trane.com](mailto:qfmbox.stlouiscc@trane.com)

When to call:

- Damaged equipment credit request

Provide picture of serial plate and damage.



### LCU Quote Requests, LCU Orders, and Residential Project Quoting

Inside Sales Team

803-740-7777 Opt 2 > Opt2

[southcarolinadso@tranetechnologies.com](mailto:southcarolinadso@tranetechnologies.com)

[tranetechnologies.com](http://tranetechnologies.com)



### Residential Orders, Pricing and Availability

Dealer Order Management

[803-740-7777](tel:803-740-7777) Opt 2 > Opt 1

[mid-atlanticDOM@trane.com](mailto:mid-atlanticDOM@trane.com)

When to call:

- Placing residential orders
- Applying promos
- Modifying orders
- Tracking information / order status
- Good stock returns
- Damaged return



### Technical Support

David Crofts

Jesse Payne

Kevin Modlin

803-740-7777 opt 2, opt 3



### Residential Credit

800-241-8507



### Limited Warranty

855-260-2975

### Dealer Rewards

### Spiff & Promotional Claim Center

Customer Service - 888-565-7628

Available M-F 7 AM to 7 PM CST

(excluding holidays)

[ContactUs@ExperienceDealerRewards.com](mailto:ContactUs@ExperienceDealerRewards.com)

## Trane Supply

### **Spartanburg, SC**

2180 Chesnee Highway  
Spartanburg, SC 29303  
Office: (864) 345-6667  
Hours of Operation: 7:30-5:00pm

### **Myrtle Beach, SC**

712 Seaboard Street  
Myrtle Beach, SC. 29577  
Office: (843) 213-3407  
Hours of Operation: 7:30-5:00pm

### **Greenville, SC**

412 Fairforest Way  
Greenville, SC 29607  
Office: (864) 672-6005  
Hours of Operation: 7:30-5:00pm

### **North Charleston, SC**

4951 Rivers Ave.  
North Charleston, SC 29406  
Office: (843) 740-7011  
Hours of Operation: 7:30-5:00pm

### **Simpsonville, SC**

130 Monroe Dr  
Simpsonville, SC 29681  
Office: (864) 538-4177  
Hours of Operation: 7:30-5:00pm

### **North Charleston, SC**

4115 Dorchester Road, Bldg 300  
North Charleston, SC 29405  
Office: (843) 203-8222  
Hours of Operation: 7:30-5:00pm

### **Columbia, SC**

1510 Key Road  
Columbia, SC 29201  
Office: (803) 256-0727  
Hours of Operation: 7:30-5:00pm

### **Savannah, GA**

3609 Ogeechee Road  
Savannah, Georgia 31405  
Office: (912) 965-0309  
Hours of Operation: 7:30-5:00pm

### **Florence, SC**

1541 N. Schlitz Dr.  
Florence, SC 29501  
Office: (843) 773-3352  
Hours of Operation: 7:30-5:00pm

